

Electricity Facts Label (EFL) VETERAN ENERGY Valor 24 CenterPoint Service Area

Issue Date: January 11, 2024

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|--|--|--|----------------------------|----------------------------------|
| Electricity Price | Average Monthly Use | 500 kWh | 1,000 kWh | 2,000 kWh |
| | Average Price per kWh | 20.7¢ | 15.3¢ | 17.6¢ |
| | These average prices are examples. Your price for electricity service will vary depending upon your actual usage. | | | |
| | This price disclosure is based on the following components: | | | |
| | Base Charge: \$0 Energy Charge: 14.4813¢ per kWh | | | |
| | Monthly Bill Credit: \$50 per billing cycle ≥1000 kWh | | | |
| | Monthly TDU Delivery Charges (\$): ** | | | |
| | Per kWh (¢) TDU Charges: ** | | | |
| | The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL. | | | |
| | ** You can view current TDU delivery charges at: <u>VeteranEnergyUSA.com/tdu-charges</u> | | | |
| | Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges Per | | | |
| | Month, and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Transmission and | | | |
| | Distribution Utility ("TDU"). | | | |
| | The average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more | | | |
| | information, see www.VeteranEnergyUSA.com/municipal-fees. | | | |
| Key Terms | This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including | | | |
| | but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be | | | |
| | maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may | | | |
| | subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of | | | |
| | Service for a full listing of fees and other terms. | | | |
| Disclosure Chart | Type of Product | Fixed Rate | | |
| | Contract Term | 24 months | | |
| | Do I have a termination fee or any fees | Yes. A termination fee of \$20 multiplied by the number of months remaining on | | |
| | associated with terminating service? | the term of your contract will apply. | | |
| | Can my price change during contract | Yes. Your price can change if there are changes in TDU charges; changes to the | | |
| | period? If my price can change, how much will it | Electricity Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws or | | |
| | change and by how much? | - | | d fees or costs that are outside |
| | change and by now mach: | our control. | it impose new or mounte | |
| | What other fees may I be charged? | | lease see the "Pricing and | d Fees" section of your Terms of |
| | what other rees may roe charged. | Service. | | |
| | Is this a pre-pay or pay in advance product? | | | |
| | Does the REP purchase excess distributed | | | |
| | renewable generation? | No | | |
| | Renewable Content | 7%, with option to up | grade to 100% Texas Wir | nd during enrollment. |
| | Statewide average renewable content | 31% | | |
| Value Based Brands LLC dba Veteran Energy PUC REP Certificate No. | | | | PUC REP Certificate No. 10041 |
| P.O. Box 6603 | 361 | Email: service@VeteranEnergyUSA.com | | |
| Dallas, TX 75266-0361 Internet Address: www.VeteranEnergyUSA.con | | | | |
| Telephone: 1-888-367-7470 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m. | | | | |

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