

Electricity Facts Label (EFL)
VETERAN ENERGY Valor 12
CenterPoint Service Area
Issue Date: April 28, 2025

Electricity Price	Average Monthly Use	500 kWh	1,000 kWh	2,000 kWh
	Average Price per kWh	19.2¢	13.7¢	16.0¢
	These average prices are examples. Your price for electricity service will vary depending upon your actual usage. This price disclosure is based on the following components:			
		Monthly Bill Credit:		/cle ≥1000 kWh
		Monthly TDU Delivery Charges (\$): ** TDU charges passed through as billed		
	Per kWh (¢) TDU Charges: ** TDU charges passed through as billed			
	The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL.			
	** You can view current TDU delivery charges at: VeteranEnergyUSA.com/tdu-charges Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges Per Month,			
	and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Transmission and Distribution Utility ("TDU").			
	The average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more information, see www.VeteranEnergyUSA.com/municipal-fees.			
Key Terms	This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of Service for a full listing of fees and other terms.			
Disclosure Chart	Type of Product	Fixed Rate		
	Contract Term	12 months		
	Do I have a termination fee or any fees associated with terminating service?	Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your contract will apply.		
	Can my price change during contract period?	Electricity Reliability Co	ouncil of Texas or Texas F	in TDU charges; changes to the Regional Entity administrative fees
	If my price can change, how much will it change and by how much?			leral, state, or local laws or I fees or costs that are outside our
	What other fees may I be charged?	For a full list of fees plo Service.	ease see the "Pricing and	Fees" section of your Terms of
	Is this a pre-pay or pay in advance product?	No		
	Does the REP purchase excess distributed renewable generation?	No		
	Renewable Content	9%, with option to upg	rade to 100% Texas Win	d during enrollment.
	Statewide average renewable content	33%		
Value Based F	rands LLC dha Veteran Energy PLIC REP Certificate No. 10041			

Value Based Brands LLC dba Veteran Energy

P.O. Box 660361

Dallas, TX 75266-0361

Telephone: 1-888-367-7470 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m.

PUC REP Certificate No. 10041

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