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Dallas, TX 75266-0361

Telephone: 1-888-367-7470 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m.

Electricity Facts Label (EFL) VETERAN ENERGY Valor 12 CenterPoint Service Area Issue Date: April 09, 2025

Electricity Price	Average Monthly Use	500 kWh	1,000 kWh	2,000 kWh
	Average Price per kWh	19.2¢	13.7¢	16.0¢
	These average prices are examples. Your price for electricity service will vary depending upon your actual usage.  This price disclosure is based on the following components:  Base Charge: \$0 Energy Charge: 13.9720¢ per kWh Monthly Bill Credit: \$50 per billing cycle ≥1000 kWh Monthly TDU Delivery Charges (\$): ** TDU charges passed through as billed Per kWh (¢) TDU Charges: ** TDU charges passed through as billed The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL.  ** You can view current TDU delivery charges at: VeteranEnergyUSA.com/tdu-charges			
	Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges Per Month, and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Transmission and Distribution Utility ("TDU").  The average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more information, see www.VeteranEnergyUSA.com/municipal-fees.			
	This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of Service for a full listing of fees and other terms.			
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