

Electricity Facts Label (EFL) VETERAN ENERGY Valor 12 AEP Texas Central Service Area Issue Date: April 09, 2025

| E N | ERGY | Issue Date: April 09, 2025 | | |
|---|---|--|-------------------------|----------------------|
| | Average Monthly Use | 500 kWh | 1,000 kWh | 2,000 kWh |
| | Average Price per kWh | 19.8¢ | 14.4¢ | 16.8¢ |
| | These average prices are examples. Your price for electricity service will vary depending upon your actual usage. | | | |
| | This price disclosure is based on the following components: | | | |
| Electricity Price | | Base Charge: | | |
| | | | 13.8865¢ per kWh | |
| | Monthly Bill Credit: \$50 per billing cycle ≥1000 kWh Monthly TDU Delivery Charges (\$): ** TDU charges passed through as billed | | | - |
| | Monthly TDU Delivery Charges (\$): ** TDU charges passed through as billed Per kWh (¢) TDU Charges: ** TDU charges passed through as billed | | | |
| | The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL. | | | |
| | ** You can view current TDU delivery charges at: <u>VeteranEnergyUSA.com/tdu-charges</u> | | | |
| | Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges Per Month, | | | |
| | and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Transmission and Distribution Utility ("TDU"). | | | |
| | The average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more information, see www.VeteranEnergyUSA.com/municipal-fees. | | | |
| Key Terms | This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of Service for a full listing of fees and other terms. | | | |
| Disclosure Chart | Type of Product | Fixed Rate | | |
| | Contract Term | 12 months | | |
| | Do I have a termination fee or any fees | Yes. A termination fee of \$20 multiplied by the number of months remaining on | | |
| | associated with terminating service? | the term of your contract will apply. | | |
| | Can my price change during contract period? If my price can change, how much will it change and by how much? | Yes. Your price can change if there are changes in TDU charges; changes to the Electricity Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. | | |
| | What other fees may I be charged? | For a full list of fees please see the "Pricing and Fees" section of your Terms of Service. | | |
| | Is this a pre-pay or pay in advance product? | No | | |
| | Does the REP purchase excess distributed renewable generation? | No | | |
| | Renewable Content | 9%, with option to up | grade to 100% Texas Win | d during enrollment. |
| | Statewide average renewable content | 33% | | |
| Value Based Brands LLC dba Veteran Energy | | PUC REP Certificate No. 10041 | | |
| P.O. Box 660361 | | Email: service@VeteranEnergyUSA.com | | |
| Dallas, TX 75266-0361 | | Internet Address: www.VeteranEnergyUSA.com | | |
| Telephone: 1 | -888-367-7470 Monday-Friday 7 a m to 8 n m | CST & Saturday 9 a m to | 5 n m | |

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