

P.O. Box 660361

Dallas, TX 75266-0361

Telephone: 1-888-367-7470 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m.

Electricity Facts Label (EFL) VETERAN ENERGY Valor 12 AEP Texas North Service Area Issue Date: October 01, 2024

Electricity Price	Average Monthly Use	500 kWh	1,000 kWh	2,000 kWh
	Average Price per kWh	19.7¢	14.3¢	16.7¢
	These average prices are examples. Your price This price disclosure is based on the following	ng components: Base Charge:	\$0 13.2376¢ per kWh	your actual usage. vcle ≥1000 kWh
	Monthly T	DU Delivery Charges (\$):	•	s passed through as billed
	Per kWh (¢) TDU Charges: ** TDU charges passed through as billed			
	The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL.			
	** You can view current TDU delivery charges at: VeteranEnergyUSA.com/tdu-charges			
	Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges Per Month, and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Transmission and Distribution Utility ("TDU").			
	The average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more information, see www.VeteranEnergyUSA.com/municipal-fees.			
Key Terms	This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of Service for a full listing of fees and other terms.			
Disclosure Chart	Type of Product	Fixed Rate		
	Contract Term	12 months		
	Do I have a termination fee or any fees associated with terminating service?	Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your contract will apply.		
	Can my price change during contract period? If my price can change, how much will it change and by how much?	Yes. Your price can change if there are changes in TDU charges; changes to the Electricity Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.		
	What other fees may I be charged?	For a full list of fees pl Service.	ease see the "Pricing and	Fees" section of your Terms of
	Is this a pre-pay or pay in advance product?	No		
	Does the REP purchase excess distributed renewable generation?	No		
	Renewable Content	9%, with option to upg	rade to 100% Texas Win	d during enrollment.
	Statewide average renewable content	33%		
Value Based Brands LLC dba Veteran Energy PUC REP Certificate No. 10041				

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