

## Electricity Facts Label (EFL) VETERAN ENERGY Select 36 CenterPoint Service Area

Issue Date: September 01, 2024

|  | L N G I Issue Date: September 01, 202   |   |                         |                       |
|--|---|---|-------------------------|-----------------------|
|  | Average Monthly Use   | 500 kWh   | 1,000 kWh               | 2,000 kWh             |
|  | Average Price per kWh   | 19.2¢   | 16.7¢                   | 16.5¢                 |
|  | These average prices are examples. Your price for electricity service will vary depending upon your actual usage.   |   |                         |                       |
|  | This price disclosure is based on the following components:   |   |                         |                       |
| Electricity  | Base Charge: \$9.95 per billing cycle less than 1000 kWh<br>Base Charge: \$0 per billing cycle of at least 1000 kWh   |   |                         |                       |
|  | Energy Charge: 10.9490¢ per kWh   |   |                         |                       |
|  | Monthly TDU Delivery Charges (\$): **   |   |                         |                       |
| Price  | Per kWh (¢) TDU Charges: **   |   |                         |                       |
|  | The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL.  |   |                         |                       |
|  | ** You can view current TDU delivery charges at: <u>VeteranEnergyUSA.com/tdu-charges</u>  |   |                         |                       |
|  | Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges Per   |   |                         |                       |
|  | Month, and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Transmission and   |   |                         |                       |
|  | Distribution Utility ("TDU").   |   |                         |                       |
|  | In addition, the average prices listed above do not include facility relocation fees or other charges ordered by a municipality.  |   |                         |                       |
|  | For more information, see www.VeteranEnergyUSA.com/municipal-fees.  |   |                         |                       |
| Key Terms  | This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including  |   |                         |                       |
|  | but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be  |   |                         |                       |
|  | maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of |   |                         |                       |
|  | Service for a full listing of fees and other terms.   |   |                         |                       |
|  | Type of Product   | Fixed Rate  |                         |                       |
|  | Contract Term   | 36 months   |                         |                       |
|  | Do I have a termination fee or any fees   | Yes. A termination fee of \$20 multiplied by the number of months remaining   |                         |                       |
|  | associated with terminating service?  | on the term of your contract will apply.  |                         |                       |
|  | Can my price change during contract   | Yes. Your price can change if there are changes in TDU charges; changes to the  |                         |                       |
|  | period?   | Electricity Reliability Council of Texas or Texas Regional Entity administrative  |                         |                       |
|  | If my price can change, how much will it<br>change and by how much?   | fees charged to loads; or changes resulting from federal, state, or local laws or regulatory actions that impose new or modified fees or costs that are outside |                         |                       |
| Disclosure<br>Chart  | change and by now mach:   | our control.  |                         |                       |
| Churt  | What other fees may I be charged?   | For a full list of fees please see the "Pricing and Fees" section of your Terms of  |                         |                       |
|  | what other rees may ribe charged:   | Service.  |                         |                       |
|  | Is this a pre-pay or pay in advance product?  | No  |                         |                       |
|  | Does the REP purchase excess distributed  | -   |                         |                       |
|  | renewable generation?   | No  |                         |                       |
|  | Renewable Content   | 9%, with option to up   | grade to 100% Texas Wir | nd during enrollment. |
|  | Statewide average renewable content   | 33%   |                         |                       |
| Value Based E  | Brands LLC dba Veteran Energy   | PUC REP Certificate No. 10041   |                         |                       |
| P.O. Box 6603  |   | Email: service@VeteranEnergyUSA.com   |                         |                       |
| Dallas, TX 75266-0361 Internet Address: www.VeteranEnergyUSA.com                         |   |   |                         |                       |
| Telephone: 1-888-367-7470 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m. |   |   |                         |                       |

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