

P.O. Box 660361

Dallas, TX 75266-0361

Telephone: 1-888-367-7470 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m.

Electricity Facts Label (EFL)
VETERAN ENERGY Secure Green 24
CenterPoint Service Area
Issue Date: September 01, 2024

| Electricity<br>Price | Average Monthly Use  | 500 kWh  | 1,000 kWh   | 2,000 kWh   |
|----------------------|--|--|---|---|
|                      | Average Price per kWh  | 19.4¢  | 16.9¢   | 16.7¢   |
|                      | These average prices are examples. Your price for electricity service will vary depending upon your actual usage.  This price disclosure is based on the following components:  Base Charge: \$9.95 per billing cycle less than 1000 kWh   |  |   |   |
|                      | Base Charge: \$0 per billing cycle of at least 1000 kWh Energy Charge: 11.1591¢ per kWh  Monthly TDU Delivery Charges (\$): ** Per kWh (¢) TDU Charges: **  The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL.  ** You can view current TDU delivery charges at: VeteranEnergyUSA.com/tdu-charges  Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges Per Month, and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Transmission and Distribution Utility ("TDU"). |  |   |   |
|                      | In addition, the average prices listed above do not include facility relocation fees or other charges ordered by a municipality.  For more information, see www.VeteranEnergyUSA.com/municipal-fees.   |  |   |   |
| Key Terms            | This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of Service for a full listing of fees and other terms.                                |  |   |   |
| Disclosure<br>Chart  | Type of Product  | Fixed Rate                                       |   |   |
|                      | Contract Term  | 24 months  |   |   |
|                      | Do I have a termination fee or any fees associated with terminating service?   | Yes. A termination fee<br>on the term of your co |   | e number of months remaining  |
|                      | Can my price change during contract period?  If my price can change, how much will it change and by how much?  | Electricity Reliability C fees charged to loads; | ouncil of Texas or Texas or changes resulting fro | s in TDU charges; changes to the<br>Regional Entity administrative<br>m federal, state, or local laws or<br>ed fees or costs that are outside |
|                      | What other fees may I be charged?  | For a full list of fees pl<br>Service.           | ease see the "Pricing and                         | d Fees" section of your Terms of  |
|                      | Is this a pre-pay or pay in advance product?   | No   |   |   |
|                      | Does the REP purchase excess distributed renewable generation?   | No   |   |   |
|                      | Renewable Content  | 100%   |   |   |
|                      | Statewide average renewable content  | 33%  |   |   |
| Value Based          | Brands LLC dba Veteran Energy PUC REP Certificate No. 10041  |  |   |   |

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