

P.O. Box 660361

Dallas, TX 75266-0361

Telephone: 1-888-367-7470 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m.

Electricity Facts Label (EFL) VETERAN ENERGY Secure 24 AEP Texas Central Service Area Issue Date: March 01, 2025

Average Monthly Use	500 kWh	1,000 kWh	2,000 kWh
Average Price per kWh	19.4¢	17.0¢	16.9¢
These average prices are examples. Your price This price disclosure is based on the following Monthly TI Per The EFL average prices include pass through ** You can view current T Your average price per kWh may vary each may be seen to the same price are same price are examples. Your average price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same price per kWh may vary each may be same per kWh may vary each may be sam	g components: Base Charge: Base Charge: Base Charge: Energy Charge: DU Delivery Charges (\$): Er kWh (¢) TDU Charges: TDU Delivery Charges as DU delivery charges at: nonth based on your Mo	\$9.95 per billing of \$9.95 per billing of \$0 per billing of \$11.4834¢ per kWh ** TDU charge ** TDU charge of the issue date of this ** VeteranEnergyUSA.com	cycle less than 1000 kWh cycle of at least 1000 kWh es passed through as billed es passed through as billed es EFL. m/tdu-charges TDU Delivery Charges Per Month,
	·		arges ordered by a municipality. For
but not limited to contracts, disclosures, co maintained while receiving service on this p subject customer to certain fees described in	ontract expiration notice plan. Failure to provide on In the Terms of Service A <u>u</u>	es and disconnect notion and maintain a valid en	ces. A valid email address must be nail address while on this plan may
Type of Product	Fixed Rate		
Contract Term	24 months		
Do I have a termination fee or any fees associated with terminating service?	Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your contract will apply.		
Can my price change during contract period?	Yes. Your price can change if there are changes in TDU charges; changes to the Electricity Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.		
If my price can change, how much will it change and by how much?	regulatory actions that	or changes resulting fro	Regional Entity administrative om federal, state, or local laws or
	regulatory actions that our control.	or changes resulting fro t impose new or modifie	Regional Entity administrative om federal, state, or local laws or
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change and by how much? What other fees may I be charged?	regulatory actions that our control. For a full list of fees place of the service.	or changes resulting fro t impose new or modifie	Regional Entity administrative om federal, state, or local laws or ed fees or costs that are outside
change and by how much? What other fees may I be charged? Is this a pre-pay or pay in advance product? Does the REP purchase excess distributed	regulatory actions that our control. For a full list of fees pleservice. No	or changes resulting fro t impose new or modifie	Regional Entity administrative om federal, state, or local laws or ed fees or costs that are outside d Fees" section of your Terms of
	Average Price per kWh These average prices are examples. Your price This price disclosure is based on the following this price price passed the following the EFL average prices include pass through ** You can view current To Your average price per kWh may vary each mand TDU Delivery Charges Per kWh which wis ("TDU"). In addition, the average prices listed above the following information, see www.VeteranEnergy to this is a paperless product. All bills, contract but not limited to contracts, disclosures, contained while receiving service on this product that is a paperless and other term the following the following in the	Average Price per kWh These average prices are examples. Your price for electricity service volume average prices are examples. Your price for electricity service volume average prices include pass through TDU Delivery Charges as the EFL average prices include pass through TDU Delivery Charges as the Your average price per kWh may vary each month based on your Mo and TDU Delivery Charges Per kWh which will be passed through to your ("TDU"). In addition, the average prices listed above do not include facility release information, see www.VeteranEnergyUSA.com/municipal-fees. This is a paperless product. All bills, contract-related notices and othe but not limited to contracts, disclosures, contract expiration notice maintained while receiving service on this plan. Failure to provide a subject customer to certain fees described in the Terms of Service Agreeing for a full listing of fees and other terms. Type of Product Fixed Rate Contract Term 24 months Do I have a termination fee or any fees associated with terminating service? Can my price change during contract Yes. Your price can charge	Average Price per kWh These average prices are examples. Your price for electricity service will vary depending upon This price disclosure is based on the following components: Base Charge: \$9.95 per billing of Base Charge: \$0 per billing of Energy Charge: 11.4834¢ per kWh Monthly TDU Delivery Charges (\$): ** TDU charges Per kWh (¢) TDU Charges: ** TDU charges Per kWh (¢) TDU Charges: ** TDU charges The EFL average prices include pass through TDU Delivery Charges as of the issue date of this ** You can view current TDU delivery charges at: VeteranEnergyUSA.com Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Tr ("TDU"). In addition, the average prices listed above do not include facility relocation fees or other charge information, see www.VeteranEnergyUSA.com/municipal-fees. This is a paperless product. All bills, contract-related notices and other documents will be see but not limited to contracts, disclosures, contract expiration notices and disconnect notice maintained while receiving service on this plan. Failure to provide and maintain a valid ensubject customer to certain fees described in the Terms of Service Agreement, including the Service for a full listing of fees and other terms. Type of Product Fixed Rate Contract Term Do I have a termination fee or any fees associated with terminating service? Yes. A termination fee of \$20 multiplied by the term of your contract will apply.

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Email: service@VeteranEnergyUSA.com

Internet Address: www.VeteranEnergyUSA.com