

## Electricity Facts Label (EFL) VETERAN ENERGY Secure 24 CenterPoint Service Area

Issue Date: September 01, 2024

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|--|---|--|-------------------------|-----------------------|
| Electricity<br>Price   | Average Monthly Use   | 500 kWh  | 1,000 kWh               | 2,000 kWh             |
|  | Average Price per kWh   | 18.8¢  | 16.4¢                   | 16.2¢                 |
|  | These average prices are examples. Your price for electricity service will vary depending upon your actual usage.This price disclosure is based on the following components:Base Charge: \$9.95Base Charge: \$9.95Base Charge: \$9.95Base Charge: \$9.95  |  |                         |                       |
|  | Base Charge: \$0 per billing cycle of at least 1000 kWh<br>Energy Charge: 10.6074¢ per kWh<br>Monthly TDU Delivery Charges (\$): **<br>Per kWh (¢) TDU Charges: **  |  |                         |                       |
|  | The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL.  |  |                         |                       |
|  | ** You can view current TDU delivery charges at: <u>VeteranEnergyUSA.com/tdu-charges</u>  |  |                         |                       |
|  | Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges Per<br>Month, and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Transmission and<br>Distribution Utility ("TDU").   |  |                         |                       |
|  | In addition, the average prices listed above do not include facility relocation fees or other charges ordered by a municipality.<br>For more information, see www.VeteranEnergyUSA.com/municipal-fees.  |  |                         |                       |
| Key Terms  | This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including<br>but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be<br>maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may<br>subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of<br>Service for a full listing of fees and other terms. |  |                         |                       |
| Disclosure<br>Chart  | Type of Product   | Fixed Rate   |                         |                       |
|  | Contract Term   | 24 months  |                         |                       |
|  | Do I have a termination fee or any fees associated with terminating service?  | Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your contract will apply.   |                         |                       |
|  | Can my price change during contract<br>period?<br>If my price can change, how much will it<br>change and by how much?   | Yes. Your price can change if there are changes in TDU charges; changes to the<br>Electricity Reliability Council of Texas or Texas Regional Entity administrative<br>fees charged to loads; or changes resulting from federal, state, or local laws or<br>regulatory actions that impose new or modified fees or costs that are outside<br>our control. |                         |                       |
|  | What other fees may I be charged?   | For a full list of fees please see the "Pricing and Fees" section of your Terms of Service.  |                         |                       |
|  | Is this a pre-pay or pay in advance product?  | No   |                         |                       |
|  | Does the REP purchase excess distributed renewable generation?  | No   |                         |                       |
|  | Renewable Content   | 9%, with option to up  | grade to 100% Texas Wir | nd during enrollment. |
|  | Statewide average renewable content   | 33%  |                         |                       |
|  | Brands LLC dba Veteran Energy   | PUC REP Certificate No. 10041  |                         |                       |
| P.O. Box 660361  |   | Email: service@VeteranEnergyUSA.com  |                         |                       |
| Dallas, TX 75266-0361 Internet Address: www.VeteranEnergyUSA.com                         |   |  |                         |                       |
| Telephone: 1-888-367-7470 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m. |   |  |                         |                       |

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