

P.O. Box 660361

Dallas, TX 75266-0361

Telephone: 1-888-367-7470 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m.

Electricity Facts Label (EFL)
VETERAN ENERGY Secure 12
CenterPoint Service Area
Issue Date: March 01, 2025

|                             | Average Monthly Use   | 500 kWh  | 1,000 kWh  | 2,000 kWh  |
|-----------------------------|---|--|--|--|
|                             | Average Price per kWh   | 18.3¢  | 15.9¢  | 15.7¢  |
| Electricity<br>Price        | These average prices are examples. Your price This price disclosure is based on the following Monthly TI  | g components:  Base Charge: Base Charge: Energy Charge: DU Delivery Charges: TDU Delivery Charges: TDU Delivery Charges as: TDU delivery charges at: nonth based on your Mo  | \$9.95 per billing \$0 per billing 11.1203¢ per kWh ** TDU charg ** TDU charg of the issue date of the   | on your actual usage.  g cycle less than 1000 kWh g cycle of at least 1000 kWh  ges passed through as billed ges passed through as billed his EFL.  com/tdu-charges e, TDU Delivery Charges Per Month,   |
|                             | In addition, the average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more information, see www.VeteranEnergyUSA.com/municipal-fees.   |  |  |  |
|                             | This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of Service for a full listing of fees and other terms. |  |  |  |
| Key Terms                   | maintained while receiving service on this p<br>subject customer to certain fees described in   | olan. Failure to provide on the Terms of Service A   | es and disconnect not<br>and maintain a valid e  | tices. A valid email address must be<br>email address while on this plan may   |
| Key Terms                   | maintained while receiving service on this p<br>subject customer to certain fees described in   | olan. Failure to provide on the Terms of Service A   | es and disconnect not<br>and maintain a valid e  | tices. A valid email address must be<br>email address while on this plan may   |
| Key Terms                   | maintained while receiving service on this p<br>subject customer to certain fees described in<br>Service for a full listing of fees and other tern  | olan. Failure to provide on the Terms of Service Agns.   | es and disconnect not<br>and maintain a valid e  | tices. A valid email address must be<br>email address while on this plan may   |
| Key Terms                   | maintained while receiving service on this p<br>subject customer to certain fees described in<br>Service for a full listing of fees and other tern<br>Type of Product   | olan. Failure to provide on<br>the Terms of Service Agns.  Fixed Rate  12 months   | es and disconnect not<br>and maintain a valid e<br>greement, including th<br>of \$20 multiplied by t   | tices. A valid email address must be<br>email address while on this plan may   |
| Key Terms  Disclosure Chart | maintained while receiving service on this p<br>subject customer to certain fees described in<br>Service for a full listing of fees and other tern<br>Type of Product<br>Contract Term<br>Do I have a termination fee or any fees   | olan. Failure to provide on the Terms of Service Agns.  Fixed Rate  12 months  Yes. A termination fee the term of your control Yes. Your price can characteristic Reliability C fees charged to loads;   | es and disconnect not and maintain a valid egreement, including the of \$20 multiplied by the fact will apply.  ange if there are change ouncil of Texas or Texas or changes resulting for the same of | tices. A valid email address must be<br>email address while on this plan may<br>be e-Docs Breakage Fee. See Terms o  |
| Disclosure                  | maintained while receiving service on this p subject customer to certain fees described in Service for a full listing of fees and other term  Type of Product  Contract Term  Do I have a termination fee or any fees associated with terminating service?  Can my price change during contract period?  If my price can change, how much will it   | olan. Failure to provide on the Terms of Service Agens.  Fixed Rate  12 months  Yes. A termination fee the term of your control  Yes. Your price can che Electricity Reliability C fees charged to loads; regulatory actions the our control.                        | es and disconnect not and maintain a valid egreement, including the of \$20 multiplied by the fact will apply.  Tange if there are change ouncil of Texas or Texas or changes resulting fit impose new or modification.  | tices. A valid email address must be email address while on this plan may be e-Docs Breakage Fee. See Terms of the number of months remaining on ges in TDU charges; changes to the as Regional Entity administrative from federal, state, or local laws or                                    |
| Disclosure                  | maintained while receiving service on this p subject customer to certain fees described in Service for a full listing of fees and other term  Type of Product  Contract Term  Do I have a termination fee or any fees associated with terminating service?  Can my price change during contract period?  If my price can change, how much will it change and by how much?   | olan. Failure to provide on the Terms of Service Agns.  Fixed Rate  12 months  Yes. A termination fee the term of your control.  Fixed Rate  12 months  Fixed Rate  12 months  Yes. A termination fee the term of your control.                                      | es and disconnect not and maintain a valid egreement, including the of \$20 multiplied by the fact will apply.  Tange if there are change ouncil of Texas or Texas or changes resulting fit impose new or modification.  | tices. A valid email address must be email address while on this plan may be e-Docs Breakage Fee. See Terms of the number of months remaining on ges in TDU charges; changes to the as Regional Entity administrative rom federal, state, or local laws or fied fees or costs that are outside |
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