

## Electricity Facts Label (EFL) VETERAN ENERGY Secure 12 AEP Texas Central Service Area

Issue Date: March 01, 2025

|  | Average Monthly Use  | 500 kWh  | 1,000 kWh                           | 2,000 kWh                        |  |
|--|--|--|-------------------------------------|----------------------------------|--|
|  | Average Price per kWh  | 19.7¢  | 17.3¢                               | 17.2¢                            |  |
|  | These average prices are examples. Your price for electricity service will vary depending upon your actual usage.                      |  |                                     |                                  |  |
|  | This price disclosure is based on the following components:  |  |                                     |                                  |  |
|  | Base Charge: \$9.95 per billing cycle less than 1000 kWh   |  |                                     |                                  |  |
|  | Base Charge: \$0 per billing cycle of at least 1000 kWh  |  |                                     |                                  |  |
|  | Energy Charge: 11.7834¢ per kWh<br>Monthly TDU Delivery Charges (\$): ** TDU charges passed through as billed                          |  |                                     |                                  |  |
| Electricity  | Per kWh (¢) TDU Charges: ** TDU charges passed through as billed   |  |                                     |                                  |  |
| Price  | The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL.                                     |  |                                     |                                  |  |
|  |  |  |                                     |                                  |  |
|  | ** You can view current TDU delivery charges at: <u>VeteranEnergyUSA.com/tdu-charges</u>   |  |                                     |                                  |  |
|  | Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges Per Month,                 |  |                                     |                                  |  |
|  | and TDU Delivery Charges Per kWh which will be passed through to you as billed from the Transmission and Distribution Utility ("TDU"). |  |                                     |                                  |  |
|  | In addition, the average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For   |  |                                     |                                  |  |
|  | more information, see www.VeteranEnergyUSA.com/municipal-fees.   |  |                                     |                                  |  |
| Key Terms  | This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including   |  |                                     |                                  |  |
|  | but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be           |  |                                     |                                  |  |
|  | maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may          |  |                                     |                                  |  |
|  | subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of          |  |                                     |                                  |  |
|  | Service for a full listing of fees and other terms. Type of Product Fixed Rate   |  |                                     |                                  |  |
|  | Type of Product  | 12 months  |                                     |                                  |  |
|  | Contract Term  |  | of \$20 multiplied by the           | number of months remaining on    |  |
|  | Do I have a termination fee or any fees<br>associated with terminating service?  | Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your contract will apply. |                                     |                                  |  |
|  | Can my price change during contract  | Yes. Your price can change if there are changes in TDU charges; changes to the                                       |                                     |                                  |  |
|  | period?  | Electricity Reliability Council of Texas or Texas Regional Entity administrative                                     |                                     |                                  |  |
|  | If my price can change, how much will it   | fees charged to loads; or changes resulting from federal, state, or local laws or                                    |                                     |                                  |  |
| Disclosure   | change and by how much?  | -  |                                     | d fees or costs that are outside |  |
| Chart  |  | our control.   |                                     |                                  |  |
|  | What other fees may I be charged?  | For a full list of fees please see the "Pricing and Fees" section of your Terms of                                   |                                     |                                  |  |
|  |  | Service.   | -                                   |                                  |  |
|  | Is this a pre-pay or pay in advance product?   | No   |                                     |                                  |  |
|  | Does the REP purchase excess distributed   | Ne   |                                     |                                  |  |
|  | renewable generation?  | No   |                                     |                                  |  |
|  | Renewable Content  | 9%, with option to upg   | grade to 100% Texas Win             | d during enrollment.             |  |
|  | Statewide average renewable content  | 33%  |                                     |                                  |  |
| Value Based Brands LLC dba Veteran Energy PUC REP Certificate No. 1004 |  |  |                                     |                                  |  |
| P.O. Box 660361  |  |  | Email: service@VeteranEnergyUSA.com |                                  |  |
| Dallas, TX 75266-0361 Internet Address: www.VeteranEnergyUSA.con       |  |  |                                     |                                  |  |
| Telephone: 1   | -888-367-7470 Monday-Friday 7 a.m. to 8 p.m.   | CST & Saturday 9 a.m. to   | o 5 p.m.                            |                                  |  |

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