

Electricity Facts Label (EFL)
4CHANGE ENERGY One Rate 12
CenterPoint Service Area
Issue Date: March 2, 2021

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|---|---|--|-----------|-----------|
| | Average Monthly Use | 500 kWh | 1,000 kWh | 2,000 kWh |
| | Average Price per kWh | 12.9¢ | 11.9¢ | 11.5¢ |
| Electricity Price | <p>This price disclosure is based on the following components:</p> <p style="text-align: center;">Base Charge: \$4.95</p> <p style="text-align: center;">Energy Charge: 7.7100¢ per kWh</p> <p style="text-align: center;">CenterPoint Energy ("TDU") Charges: \$4.39 per billing cycle and 3.2999¢ per kWh</p> <p><i>These figures reflect TDU Delivery Charges as of the issue date of this EFL. TDU Delivery Charges will be passed through to you as billed from the TDU. Your average price per kWh will vary depending upon your actual usage.</i></p> <p>The average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more information, see www.4changeenergy.com/municipal-fees.</p> | | | |
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| Other Key Terms and Questions | See Terms of Service statement for a full listing of fees, deposit policy, and other terms. | | | |
| Disclosure Chart | Type of Product | Fixed Rate | | |
| | Contract Term | 12 months | | |
| | Do I have a termination fee or any fees associated with terminating service? | Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your Contract will apply. | | |
| | Can my price change during contract period? If my price can change, how much will it change and by how much? | Yes. Your price can change if there are changes in TDU charges; changes to the Electricity Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. | | |
| | What other fees may I be charged? | For a full list of fees please see the "Pricing and Fees" section of your Terms of Service. | | |
| | Is this a pre-pay or pay in advance product? | No | | |
| | Does the REP purchase excess distributed renewable generation? | No | | |
| | Renewable Content | 6% or 100%, depending on your selection of 4Change Renewable Energy Option. | | |
| | The statewide average for renewable content is | 21% | | |
| Value Based Brands LLC dba 4Change Energy P.O. Box 660361 Dallas, TX 75266-0361 Telephone: 1-855-784-2426 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m. | | PUC REP Certificate No. 10041 Email: service@4ChangeEnergy.com Internet Address: www.4ChangeEnergy.com | | |

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