## Electricity Facts Label (EFL) 4CHANGE ENERGY Helpful Saver 24 AEP Texas Central Service Area

Issue Date: November 18, 2021

|  | Average Monthly Use  | 500 k | Wh   | 1,000 kWh | 2,000 kWh |
|--|--|-------|--|-----------|-----------|
|  | Average Price per kWh  | 16.0¢ |  | 12.5¢     | 12.5¢     |
| Electricity<br>Price   | This price disclosure is based on the following components:  Base Charge: \$0  Fixed Energy Charge: 16.00¢ per kWh  Monthly Bill Credit for usage of at least 1,000 kWh: \$35 per billing cycle  Additional Bill Credit for usage of at least 2,000 kWh: \$35 per billing cycle  Oncor Electric Delivery ("TDU") Charges: not passed through; included in above charges  Average price includes the Transmission & Distribution Utility ("TDU") charges. Your average price per kWh will vary depending upon your actual usage.  The average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more information, see www.4changeenergy.com/municipal-fees. |       |  |           |           |
| Other Key Terms and Questions  | See Terms of Service statement for a full listing of fees, deposit policy, and other terms.  |       |  |           |           |
| Disclosure<br>Chart  | Type of Product  |       | Fixed Rate   |           |           |
|  | Contract Term  |       | 24 months  |           |           |
|  | Do I have a termination fee or any fees associated with terminating service?   |       | Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your contract will apply.   |           |           |
|  | Can my price change during contract period?  If my price can change, how much will it change and by how much?  |       | Yes. Your price can change if there are changes in TDU charges; changes to the Electricity Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |           |           |
|  | What other fees may I be charged?  |       | For a full list of fees please see the "Pricing and Fees" section of your Terms of Service.  |           |           |
|  | Is this a pre-pay or pay in advance product?   |       | No   |           |           |
|  | Does the REP purchase excess distributed renewable generation?   |       | No   |           |           |
|  | Renewable content  |       | 6% or 100%, depending on your selection of 4Change<br>Renewable Energy Option.   |           |           |
|  | Statewide average renewable content  |       | 25%  |           |           |
| Value Based Brands LLC dba 4Change Energy  |  |       | PUC REP Certificate No. 10041  |           |           |
| P.O. Box 660361  |  |       | Email: service@4ChangeEnergy.com   |           |           |
| Dallas, TX 75266-0361 Internet Address: www.4ChangeEnergy.com                            |  |       |  |           |           |
| Telephone: 1-855-784-2426 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m. |  |       |  |           |           |

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