

Electricity Facts Label (EFL)
4CHANGE ENERGY Helpful Saver 24
Oncor Service Area
Issue Date: September 1, 2021

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|---|--|--|-----------|-----------|
| | Average Monthly Use | 500 kWh | 1,000 kWh | 2,000 kWh |
| | Average Price per kWh | 14.4¢ | 10.9¢ | 10.9¢ |
| Electricity Price | <p>This price disclosure is based on the following components:</p> <p style="text-align: right;">Base Charge: \$0</p> <p style="text-align: right;">Fixed Energy Charge: 14.40¢ per kWh</p> <p style="text-align: right;">Monthly Bill Credit for usage of at least 1,000 kWh: \$35 per billing cycle</p> <p style="text-align: right;">Additional Bill Credit for usage of at least 2,000 kWh: \$35 per billing cycle</p> <p style="text-align: right;">Oncor Electric Delivery ("TDU") Charges: <i>not passed through; included in above charges</i></p> <p><i>Average price includes the Transmission & Distribution Utility ("TDU") charges. Your average price per kWh will vary depending upon your actual usage.</i></p> <p>The average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more information, see www.4changeenergy.com/municipal-fees.</p> | | | |
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| Other Key Terms and Questions | See Terms of Service statement for a full listing of fees, deposit policy, and other terms. | | | |
| Disclosure Chart | Type of Product | Fixed Rate | | |
| | Contract Term | 24 months | | |
| | Do I have a termination fee or any fees associated with terminating service? | Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your contract will apply. | | |
| | Can my price change during contract period? If my price can change, how much will it change and by how much? | Yes. Your price can change if there are changes in TDU charges; changes to the Electricity Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. | | |
| | What other fees may I be charged? | For a full list of fees please see the "Pricing and Fees" section of your Terms of Service. | | |
| | Is this a pre-pay or pay in advance product? | No | | |
| | Does the REP purchase excess distributed renewable generation? | No | | |
| | Renewable content | 6% or 100%, depending on your selection of 4Change Renewable Energy Option. | | |
| | Statewide average renewable content | 25% | | |
| Value Based Brands LLC dba 4Change Energy P.O. Box 660361 Dallas, TX 75266-0361 Telephone: 1-855-784-2426 Monday-Friday 7 a.m. to 8 p.m. CST & Saturday 9 a.m. to 5 p.m. | | PUC REP Certificate No. 10041 Email: service@4ChangeEnergy.com Internet Address: www.4ChangeEnergy.com | | |

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