|                                  | -  | acts Label (EFL)  |   |           |  |
|----------------------------------|--|---|---|-----------|--|
|                                  | 4CHANGE ENERG  | Y Charitable Sav  | ver 12  |           |  |
|                                  | Lubbock Power a  | nd Light Service  | e Area  |           |  |
|                                  | Issue Date: Fo   | ebruary 24, 202   | 5   |           |  |
|                                  | Average Monthly Use  | 500 kWh   | 1,000 kWh   | 2,000 kWh |  |
| Electricity<br>Price             | Average Price per kWh  | 18.2¢   | 13.2¢   | 15.7¢     |  |
|                                  | This price disclosure is based on the following components: Base Charge: \$0   Base Charge: \$1.9000   Energy Charge: 11.9000   Per kWh Monthly Bill Credit:   Monthly TDU Delivery Charges (\$): **   TDU charges passed through as billed   Per kWh (¢) TDU Charges: **   The EFL average prices include pass through TDU Delivery Charges as of the issue date of this EFL.   ** You can view current TDU delivery charges at: 4ChangeEnergy.com/tdu-charges   Your average price per kWh may vary each month based on your Monthly Billed kWh Usage, TDU Delivery Charges   Per Month, and TDU Delivery Charges Per kWh which will be passed through to you as billed from the |   |   |           |  |
|                                  | Transmission and Distribution Utility ("TDU").<br>In addition, the average prices listed above do not include facility relocation fees or other charges ordered by a<br>municipality. For more information, see www.4changeenergy.com/municipal-fees.  |   |   |           |  |
| Other Key Terms<br>and Questions | This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via ema<br>including but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid ema<br>address must be maintained while receiving service on this plan. Failure to provide and maintain a valid ema<br>address while on this plan may subject customer to certain fees described in the Terms of Service Agreemen<br>including the e-Docs Breakage Fee. See Terms of Service for a full listing of fees and other terms.  |   |   |           |  |
| Disclosure<br>Chart              | Type of Product  | Fixed Ra  | Fixed Rate  |           |  |
|                                  | Contract Term  | 12 mon  | 12 months   |           |  |
|                                  | Do I have a termination fee or any fees assoc<br>with terminating service?   | res. A t  | Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your Contract will apply.  |           |  |
|                                  | Can my price change during contract period?<br>If my price can change, how much will it char<br>by how much?   | nge and Yes. You<br>charges<br>Texas o<br>to loads<br>laws or | Yes. Your price can change if there are changes in TDU<br>charges; changes to the Electricity Reliability Council of<br>Texas or Texas Regional Entity administrative fees charged<br>to loads; or changes resulting from federal, state, or local<br>laws or regulatory actions that impose new or modified<br>fees or costs that are outside our control. |           |  |
|                                  | What other fees may I be charged?  |   | For a full list of fees please see the "Pricing and Fees" section of your Terms of Service.   |           |  |
|                                  | Is this a pre-pay or pay in advance product?   | No  | No  |           |  |
|                                  | Does the REP purchase excess distributed   | No  |   |           |  |
|                                  | renewable generation?<br>Renewable Content   | 9% or 1   | 9% or 100%, depending on your selection of 4Change<br>Renewable Energy Option.  |           |  |
|                                  | The statewide average for renewable conten   | t is 33%  |   |           |  |
| Value Based Brand                | ds LLC dba 4Change Energy  | PUC REP (   | Certificate No. 10041   |           |  |
|                                  |  |   |   |           |  |
| P.O. Box 660361                  |  | Email: ser  | vice@4ChangeEnergy.co   | m         |  |

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