| Electricity Facts Label (EFL)<br>4CHANGE ENERGY Charitable Saver 12 |   |  |  |               |   |
|---|---|--|--|---------------|---|
| CenterPoint Service Area  |   |  |  |               |   |
| Issue Date: March 1, 2015   |   |  |  |               |   |
|   | Average Monthly Use   | 500 kWh  | 1  | 1,000 kWh     | 2,000 kWh   |
|   | Average Price per kWh   | 11.4¢  |  | 8.5¢          | 9.1¢  |
| Electricity<br>Price  | This price disclosure is an example based on average prices. Your average price per kWh for electric service will depend on your usage and will include a credit of \$20.00 if you use more than 999 kWh, an Energy Charge, and Transmission and Distribution Utility ("TDU") Pass-Through Charges noted below. This plan's features include Auto Pay and electronic document delivery. |  |  |               |   |
|   | TDU   | Energy Cha                                     |  | TDU per Month | TDU per kWh   |
|   | CenterPoint Energy  | 5.9516¢  |  | \$8.72        | 3.7256¢   |
|   | These figures reflect TDU Delivery Charges as of the issue date of this EFL. TDU Delivery Charges will be passed through to you as billed from the TDU.   |  |  |               |   |
| Other Key Terms<br>and Questions                                    | See Terms of Service statement for a full listing of fees, deposit policy, and other terms.   |  |  |               |   |
| Disclosure<br>Chart   | Type of Product   |  | Fixed Rate   |               |   |
|   | Contract Term   |  | 12 months  |               |   |
|   | Do I have a termination fee or any fees associated  |  | Yes. A termination fee of \$20.00 multiplied by the  |               |   |
|   | with terminating service?   |  | number of months remaining on the term of your<br>Contract will apply.                     |               |   |
|   | Can my price change during contract period?   |  | Yes. Your price can change if there are changes in   |               |   |
|   | If my price can change, how much will it change   |  | TDU charges; changes to the Electricity Reliability  |               |   |
|   | and by how much?  |  | Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes |               |   |
|   |   |  |  |               |   |
|   |   |  | regulatory actions that impose new or modified fees or costs that are outside our control. |               |   |
|   |   |  | What other fees may I be charged?  |               | For a full list of fees please see the "Pricing and |
|   | Is this a pre-pay or pay in advance product?  |  | Fees" section of your Terms of Service.<br>No  |               |   |
|   | Does the REP purchase excess distributed  |  |  |               |   |
|   | renewable generation?   |  | No   |               |   |
|   | Renewable Content   |  | 11% or 100%, depending on your selection of  |               |   |
|   |   |  | 4Change Renewable Energy Option.   |               |   |
|   |   | The statewide average for renewable content is |  | 11%           |   |
| 4CHANGE ENERGY COMPANY  |   |  | PUC REP Certificate No. 10041  |               |   |
| P.O. Box 660361   |   |  | Email: service@4ChangeEnergy.com   |               |   |
| Dallas, TX 75266-0361   |   |  | Internet Address: www.4ChangeEnergy.com  |               |   |
| Telephone: 1-855-7  | 84-2426 Monday-Friday 9 a.m. to 5 p.n   | n. CST   |  |               |   |

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